

Protocol and Etiquette Intelligence Workshop



TO REGISTER: t: +27 11 794 2151 e: info@hundfold.co.za

INTRODUCTION

Business in the 21st century is global and working people of all nationalities and cultures are brought into contact with one another. Different countries, states and institutions have different rules about acceptable behavior and ignorance of these rules lead to unnecessary misunderstandings and conflicts.

Confidence comes from knowing you are doing the right things right! This practical workshop covers every facet of modern protocol & etiquette and provides delegates with a comprehensive understanding of global business practices.

TRAINING METHODOLOGY

The methodology is based on interactive learning, i.e. learners will learn by doing. Furthermore learners will use examples from their own environments, thus ensuring that the learning is anchored at their workplace. Most of the interactive learning will take the form of simulated exercises and case studies where participants will demonstrate the skills taught. As with all **Hundfold Global** training programmes, we strive to effect actual change back at the workplace through effective and practical outcomes based training.

KEY LEARNING OUTCOMES

- Understand the foundations of Protocol
- Explain the importance of national symbols
- Applying the orders of seniority in government and in the institution
- Understanding protocol observations when hosting VIPs
- How to dine with class, etc